

NEARSHORE TEAMS >> CONSUMER TECHNOLOGY & WELLNESS

From 7-Day Backlog to 100% Reconciliation Compliance.

How Amalga eliminated a bank reconciliation backlog, cut vendor payment delays from 72 hours to under 24, and achieved zero active observations for a global consumer technology and wellness brand.

THE CHALLENGE

Reconciliation Backlog. Vendor Payment Delays. A Vendor With No Accounting Expertise.

The client's finance operation suffered from a structural lack of specialized accounting knowledge, as the previous vendor did not understand reconciliation workflows, payment SLAs, or month-end requirements. This capability gap left the team without the necessary support to manage daily operations, causing critical processes to stall.

Consequently, bank reconciliations fell seven days behind and vendor payments stretched to 72 hours, triggering vendor escalations as unaddressed backlogs compounded. Ultimately, the finance team lost all reliable visibility into their weekly payment queue as well as the actual state of their domestic and international bank accounts.

THE SOLUTION

A Specialized Finance Team With The Domain Expertise The Previous Vendor Lacked.

- Established daily multi-market bank reconciliation and structured invoice intake.
- Reduced vendor payment processing SLAs from 72 hours to under 24 hours.
- Deployed AI tools to accelerate transaction processing.

THE RESULTS



“Working with Amalga has been an absolute pleasure. Their positive attitude and contributions to the team have not gone unnoticed, we genuinely enjoy collaborating with Amalga and are grateful to have them as part of the team.”

- Head of Operations

AT A GLANCE

INDUSTRY

Consumer Technology & Wellness

LOCATION

United States

SERVICES

Bank Reconciliation, Vendor Payments, Transaction Categorization, Client Onboarding, Refund Processing

TEAM

5 Specialists

MARKETS

U.S., Mexico, International

LANGUAGES

Bilingual (EN/ES)

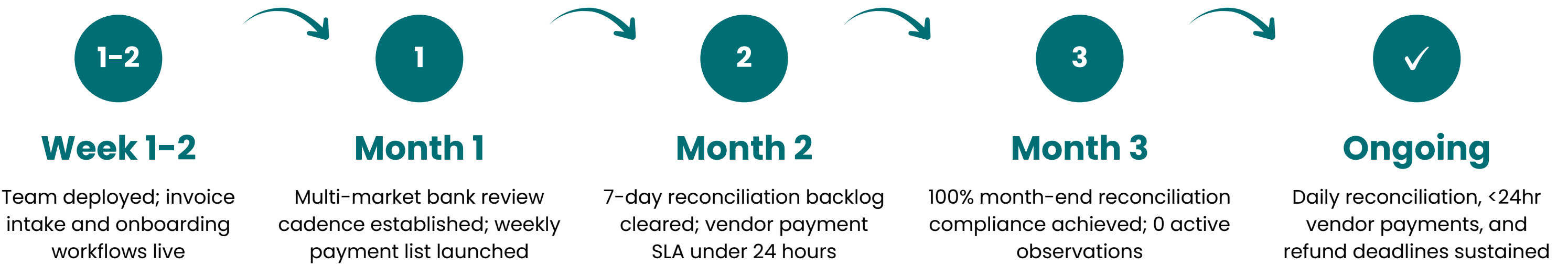
SERVICE MODEL

Managed Services • BPO

KEY TAKEAWAYS

- ✓ 7-day bank reconciliation backlog cleared by Month 2
- ✓ 100% reconciliation compliance, zero active observations
- ✓ Vendor payment SLA cut from 72 hours to under 24
- ✓ Refunds processed 2 weeks before every month-end close
- ✓ Accounting-specialized team replaced a non-expert vendor

RESULTS TIMELINE



Ready to See Results Like These?

We'll Audit Your Finance Operation for Free

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